

State Services for Grandparents and Relative Caregivers Raising Others' Children

Joining Generations



**DELAWARE HEALTH
AND SOCIAL SERVICES**

DIVISION OF SERVICES FOR AGING AND
ADULTS WITH PHYSICAL DISABILITIES

Joining Generations

1 800 223-9074

The following support services are available to grandparent and relative caregivers if they meet eligibility requirements. The locations and phone numbers of the Division of Social Services offices are on the reverse side of this leaflet.

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF):

Temporary Aid for Needy Families (TANF) is one of Delaware's cash assistance programs. You can apply for TANF in three different ways: 1) for yourself; 2) for yourself and the child you are raising; or 3) for the child only. You do not have to have custody or guardianship of the child, but you must be related to him or her. If you are applying for a child-only TANF grant, only the assets and income of the child are considered. For more information or to apply, please contact your local Division of Social Services office.

GENERAL ASSISTANCE:

General Assistance (GA) is cash payment that can be used for an unemployable adult, or used for people caring for unrelated children. Only the assets and income of the child are considered when you apply for GA. For more information or to apply, please contact your local Division of Social Services office.

KINSHIP CARE PROGRAM:

The purpose of the Kinship Care Program is to assist caregivers during the 180 day transition period when a child initially moves into the non-parent caregiver's home. The program assists caregivers in meeting the child's immediate need for clothing, shelter, health, safety, and educational supplies. For more information, contact the Delaware Helpline **(1-800-464-4357)** or the State Service Center closest to you. The Delaware General Assembly provides funding for the Kinship Care Program and it is limited to available state funds.

MEDICAID:

Medicaid is medical insurance that pays for doctors' visits (including well-child visits), in-patient and out-patient hospital services, lab tests, behavioral health services, prescription medicines, eye exams, glasses, dental care for children, and over-the-counter medicines prescribed by your doctor. Eligibility for Medicaid is determined by income.

Almost any child whose parent is not in the home and who has little or no income of his or her own can get Medicaid health insurance coverage. Low-income children can get Medicaid even if they cannot get Temporary Aid for Needy Families (TANF) or Food Stamps.

If you or the child is eligible, Medicaid coverage may begin immediately. For more information or to apply, please contact your local Division of Social Services office.

DELAWARE HEALTHY CHILDREN PROGRAM:

This is a health insurance program for children. If you have not been able to afford medical insurance for your child and you do not qualify for Medicaid, you may be able to purchase very low cost medical insurance through the State of Delaware. For more information or to apply, please contact your local Division of Social Services office or call **1-800-996-9969**.

HELP PAYING YOUR MEDICARE PREMIUM:

Low-income Medicare beneficiaries may be eligible for help with paying all or some of their Medicare premium and, in some cases, payment of Medicare coinsurance and deductibles. For more information or to apply, please contact your local Division of Medicaid and Medical Assistance office.

FOOD STAMPS:

Food Stamps help single people and families with little or no income purchase food they need for good health. A food stamp household consists of people who live together and buy food and prepare meals together. Spouses and children under the age of 22 who live with their parents must be included in the same food stamp household. The income of all the household members counts towards the food stamp income limit and determines how many food stamps they get. You may be eligible for food stamps even if you cannot get assistance from other programs. For more information or to apply, please contact the local Division of Social Services office.

CHILD SUPPORT:

The Division of Child Support Enforcement is the State agency that helps custodial parents and caregivers to establish paternity and obtain child support from obligated parents. Services are free to those parents and caregivers who receive Temporary Aid to Needy Families (TANF) or Medicaid. For more information in New Castle County call (302) 577-7171; in Kent County call (302) 739-8299; and in Sussex County call (302) 856-5386.

CHILD CARE: (Also known as Purchase of Care)

The purpose of the Division of Social Services Purchase of Care childcare program is to provide support to families who need child care but who cannot pay for all or part of the cost. This service is available to parents, grandparents, or other related adults responsible for the child's care.

You may get help with day care if you are working full-time or part-time and your income is low enough. If eligible, you will choose among the licensed childcare centers and childcare family or group homes that accept the Purchase of Care reimbursement rate. You may also create your own self-arranged childcare, with the help of your social worker. For more information or to apply, please contact your local Division of Social Services office.

PUBLIC HOUSING:

Public housing in Delaware is provided by several different agencies, operating with different regulations. The waiting period for housing varies greatly from one housing agency to the other. You will need to meet income eligibility requirements. You may also be required to have custody of the child you are raising, even if he or she is a relative.

The Delaware State Housing Authority (DSHA) Community Relations staff can provide you with a list of affordable housing in your area. They will also provide referral information for many services, including assistance for one time rental help, security deposit help or help with energy bills. Call the Delaware State Housing Authority's Community Relations staff in Dover at 1-888-363-8808, visit their web site at www2.state.de.us/dsha or call the Delaware Helpline at 1-800-464-4357. DSHA also has section 8 Housing Choice Vouchers, as well as other affordable rental and home-ownership programs.

MENTAL HEALTH SERVICES FOR CHILDREN:

Behavioral health services (substance abuse and mental health treatment) are available for all children in Delaware. Private insurance and Medicaid providers can be located by calling the number on the insurance card. The Division of Child Mental Health Services (DCMHS) can serve uninsured children or those needing more than 30 units of outpatient services from Medicaid.

DCMHS provides a range of mental health and substance abuse treatment programs statewide beyond outpatient services, including a 24-hour crisis service. In northern New Castle County call **(302) 633-5128**; in southern New Castle County call **1-800-969-4357**; and in Kent and Sussex Counties call **(302) 424-4357**.

All DCMHS referrals are voluntary and require parents or guardians to provide written consent. The Caregivers' Medical Authorization Law allows primary caretakers to provide this consent when a parent is unavailable. For further information, contact DCMHS at (302) 633-2571 or 1-800-722-7710.

PAPERS TO BRING WHEN APPLYING:

Birth certificates • Social security cards • Pregnancy verification • Utility bills • Motor vehicle registration
Proof of citizenship or lawful alien status • pay stubs • Bank account verification

**Your caseworker will let you know if you need to bring other items.*

DELAWARE HELPLINE!

1-800-464-4357 • Out of State 1-800-273-9500

Got questions? Finding answers is our job!

7:30 AM – 6:00 PM Monday through Friday

GRANDPARENTS & RELATIVES RAISING OTHER RELATIVES' CHILDREN

SOURCES OF INFORMATION

WILMINGTON: *Wilmington Senior Center Grandparent Resource Center* - (302) 651-3420

DOVER: *Children & Families First Grandparent Resource Center* - (302) 674-8384, ext. 12

GEORGETOWN: *Children & Families First Grandparent Resource Center* - (302) 856-2388, ext. 120

STATEWIDE:

Delaware Helpline
1 800 464-4357

GrandParents United,
(302) 593-2715; or
(302) 822-2525 (pager number)

Joining Generations
1 800 223-9074
dhss.delaware.gov/dsaapd or
DSAAPDinfo@state.de.us

PARENTING EDUCATION TRAINING

Attend at least six sessions to earn a parenting certificate. Inquire in advance if childcare is available.

Children & Families First
Grandparent-Relative Caregiver Education, Information & Support Series
1 800 734-2388

CHILD, Inc.
(302) 762-8989 (New Castle County)
1-800-874-2070 (Kent & Sussex Counties)

SUPPORT, EDUCATION & INFORMATION GROUPS

Support, education, and information groups are offered throughout the state. Any of the Grandparent Resource Centers listed above or the statewide resource providers can provide information on a group in their geographic area.

Also check on the Division of Services for Aging & Adults with Physical Disabilities' website, **dhss.delaware.gov/dsaapd**. Select Information and then Intergenerational Programs or Featured Services - Support for Grandparents Raising Granchildren.

You may also contact Joining Generations at **1 800 223-9074** or e-mail at **DSAAPDinfo@state.de.us**.

ADDITIONAL STATE RESOURCES

DEPARTMENT OF HEALTH & SOCIAL SERVICES

Division of Social Services

1 800 372-2022

Apply for these programs at
www.assist.dhss.delaware.gov

Cash Assistance

(Temporary Aid for Needy Families)

Food Stamps

Child Care

Medicaid

Division of State Service Centers

(302) 255-9675

Kinship Care Program

Emergency Services

Food Bank of Delaware

Services for Individuals & Families

Division of Services for Aging & Adults with Physical Disabilities

1 800 223-9074 (DSAAPD)

Camp Respite

Grand Time Off

For information on the Grand Time Off program
contact The Family & Workplace Connection

1 800 537-5557

For information on the Camp Respite program, contact your local YMCA or Boys & Girls Club
(See the white pages of your telephone directory for the nearest location and phone number.)

Division of Public Health

Child Development Watch

New Castle County

1 800 671-0050

Kent & Sussex Counties

1 800 752-9393

DEPARTMENT OF SERVICES FOR CHILDREN, YOUTH AND THEIR FAMILIES

(302) 633-2500

Adoption

Child Mental Health

Family Services

Foster Care

Prevention & Early Intervention

Youth Rehabilitation Services

Claymont State Service Center
3301 Green Street
Claymont, DE 19703
302-798-4093

Northeast State Service Center
1624 Jessup Street
Wilmington, DE 19802
302-552-3530

Lewis Building (Administration)
1901 N. DuPont Hwy
New Castle, DE 19720
302-255-9500

Porter State Service Center
509 West 8th Street
Wilmington, DE 19801
302-577-3504

DeLaWarr State Service Ctr.
500 Rogers Road
New Castle, DE 19720
302-577-3814

16th & Thatcher Streets*
Wilmington, DE 19802
302-577-2174 (Long Term Care)

Churchmans Corporate Center
84 Christiana Rd, Suite B
New Castle, DE 19720
302-395-6740

1714 West 4th Street
Wilmington, DE 19805
302-577-3600

Appoquinimink State Service Center
122 Silver Lake Road
Middletown, DE 19709
302-378-5781

Hudson State Service Center
501 Ogletown Road
Newark, DE 19711
302-453-2800

Robscott Building*
153 East Chestnut Hill Road
Newark, DE 19713
302-368-6610 (Long Term Care)
302-302-453-4124 (SSI/QMB)

Division of Social Services Office Locations

Williams State Service Center
805 River Road
Dover, DE 19901
302-739-3351

Carroll's Plaza
1114 S. DuPont Hwy
Dover, DE 19901
302-739-4437

Milford State Service*
11-13 Church Avenue
Milford, DE 19963
302-424-7210 (Long Term Care)
302-424-7190 (SSI/QMB)

Milford Annex
13 S. Front Street
Milford, DE 19963
302-422-1555

Bridgeville State Service Center
N. Cannon & Mill Streets
Bridgeville, DE 19933
302-337-8261

Georgetown State Service Center*
546 S. Bedford Street
Georgetown, DE 19947
302-856-5379 (Long Term Care)

Shipley State Service Center
350 Virginia Avenue
Seaford, DE 19973
302-628-2011

Laurel State Service Center
440 N. Poplar Street
Laurel, DE 19956
302-875-2289

Pyle State Service Center
RD # 2
Frankford, DE 19945
302-732-9504

*Long -Term Care Services